**Eastern Oregon University**

**Student Complaint and Grievance Procedures**

**Flow Chart**

**Step Three** - Appeal to Grievance Committee. Final Decision.

If not resolved,

If resolved, no further action needed

**Step Two** -Initiate Grievance to Academic Standards Committee

**Step Three**

Appeal to Grievance Committee. Final Decision.

**Step Three**

Appeal to Grievance Committee. Final Decision.

**Non-Academic Grievance**

If resolved, no further action needed

If not resolved,

If not resolved, initiate Grievance to Academic Standards Committee

If resolved, no further action needed

**Step Two** – Initiate an Academic Grievance

If not resolved, initiate Academic Grievance

If resolved, no further action needed

If not resolved,

If resolved, no further action needed

**Step Two** - Initiate

Non-Academic Grievance

If not resolved, initiate Non-Academic Grievance

If resolved, no further action needed

**Step One**

Attempt Informal Resolution

**Step One**

Attempt Informal Resolution

**Step One**

Attempt Informal Resolution

**Graduation Requirements, Academic Probation or Suspension**

**Academic Grievance**

**Student has a complaint/grievance regarding the following:**